

A close-up photograph of a person sitting in a wheelchair. The person is wearing a blue long-sleeved hoodie and blue jeans. Their right hand is resting on the front wheel of the wheelchair. The wheelchair has a black seat and a black bag attached to the back. The background is a blurred outdoor setting with a paved ground.

♥ Comprehensive Care Solutions

Your Guide to
Disability Support

Welcome to Comprehensive Care Solutions

At Comprehensive Care Solutions, we are dedicated to providing personalised, high-quality NDIS and disability support services that are carefully tailored to meet your individual needs. Our team of experienced professionals is committed to supporting you every step of the way, helping you achieve your goals and live a life of independence.

We understand that each person's journey is unique, and we work closely with you to ensure that your care is respectful, compassionate, and aligned with your personal aspirations.



Navigating the NDIS system can be challenging, but we are here to help.

This guide provides an overview of our services and how we can assist you in achieving your goals. Whether you need personalized care, or help understanding your NDIS plan, our experienced team is ready to support you. If you have any questions or need further assistance, don't hesitate to reach out – our friendly team is just a call away and always here to support you on your journey.

Our Mission

At Comprehensive Care Solutions, we provide high-quality, personalized NDIS and disability support to help individuals live independent, fulfilling lives. We're committed to compassionate care that respects each person's unique needs and goals, creating an environment where everyone can thrive.



Our Values



Empathy

We care deeply about our clients and their families.



Integrity

Your trust is our top priority.



Collaboration

Together, we achieve your goals.



Excellence

We uphold the highest standards in everything we do.

Working with Comprehensive Care Solutions



What is a Provider?

An NDIS provider delivers services and support funded by the NDIS. Comprehensive Care Solutions is a registered NDIS provider offering personalized care to help you meet your goals and manage your disability.

Service Agreement

A service agreement outlines the terms, supports, goals, and responsibilities between you and your NDIS provider. It includes service duration, payment details, and how to address any changes or issues, ensuring clear expectations.

Choosing Your Provider

You can use the NDIS Provider Finder or consult with family, friends, or your support coordinator to find providers like Comprehensive Care Solutions in your area. It's important to speak with providers to ensure they meet your needs.

Changing Providers

To change providers, discuss your concerns with your current provider in writing and verbally. While you're not required to provide a reason, feedback may help resolve issues. Check your service agreement for cancellation terms, such as notice periods and fees. If unresolved, follow the steps to end the contract.

Our Services

We offer a broad range of services designed to support you in your daily life and help you reach your goals.



Plan Management

- Budget Management
- Payment of providers
- Tracking and Reporting
- Support with Record Keeping



Core Supports

- Assistance with Daily Personal Activities
- Assistance with Daily Life Tasks in a Group or SLA
- Home Maintenance
- Assistance/Access/Maintain Employment/Education
- Assistance with Life Stages/Transitions



Capacity Building Supports

- Implementation of Behaviour Support Plans
- Development of Daily Living Skills
- Specialised Supported Employment
- Innovative Community Participation
- Participation in Community, Social, and Civic Activities
- Group/Centre-Based Activities

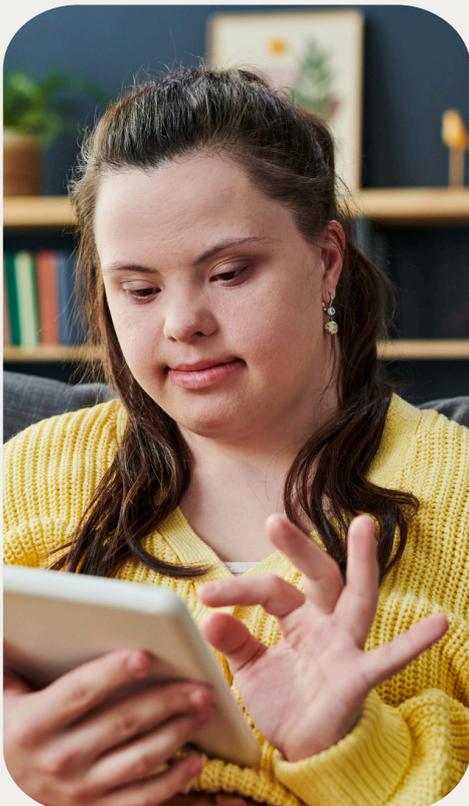
Capital Supports

- Assistive Technology
- Home Modifications
- Transport and Mobility Equipment
- Home and Living Supports
- Consumables
- Sensory Equipment
- Specialized Communication Devices



Therapeutic Supports

- Speech Pathologists
- Occupational Therapists
- Physiotherapy
- Dietetics/Nutrition Support
- Podiatry
- Exercise Physiology
- Social Work



Applying for the NDIS

1

Check Eligibility

You must be under 65 years old, an Australian citizen or permanent resident, and have a permanent and significant disability that affects your ability to perform everyday activities.

2

Gather Necessary Information

Prepare documents like proof of identity, medical records, and any assessments or reports related to your disability.

3

Call or Apply Online

Call the NDIS helpline at 1800 800 110 to start your application, or visit the NDIS website to apply online. You can also contact us directly for support.

4

Complete the Access Request Form

Fill out the Access Request Form with the required details, submit it, and wait for NDIS to assess your eligibility.

5

What Happens After You Apply

Once your application is submitted, you'll receive a decision within 21 days.

- If eligible, we'll work with you to create an NDIS plan outlining the supports (services, items, and equipment) that will be funded.





Your NDIS Plan and Funding

At Comprehensive Care Solutions, we know every participant's needs and goals are unique. The NDIS provides funding, tailored to each eligible participant, helping them access supports and services to achieve personal goals like:

- Securing employment
- Building social connections
- Participating in community activities

Types of Funded Supports

NDIS may fund supports including:

- Daily Personal Activities: Assistance with daily tasks.
- Transport: Support for social, community, and economic participation.
- Workplace Support: Help with gaining and maintaining employment.
- Therapeutic Supports: Including behavior support.
- Household Help: Support for home maintenance.
- Assistive Technology: Aids and equipment setup and training.
- Home & Vehicle Modifications: Design and construction of modifications.

Choice and Control

You have control over how and when you use your funding, as well as which service providers you choose. In certain cases, the NDIA may manage your funding if necessary.

Not Eligible for NDIS? If you're not eligible, the NDIS can connect you to other community and government services.

Contact us today to learn how we can help you navigate NDIS funding!

Our Valued Referral Partners

Occupational
Therapists

Speech
Pathologists

Dietetic/Nutrition
Support

Physiotherapy

Podiatry

Personal Training

Recovery Coaching

Exercise Physiology

Community Nurses

Mentors

Social Workers

Interpreters

Support Coordinators

Respite Carers

Support Workers

Carpenters

Plumbers

Electricians

Cleaners

Gardeners

Handy Work

We work with a trusted network of experts to ensure the highest quality service and solutions for your needs.



Why Choose Us?

Experienced
and Qualified
Team

Trusted
Partners
with Tailored
Support

Empowering
Independence

Committed to
Your
Satisfaction

Comprehensive
Range of
Services

Registered and
Compliant

Choose Comprehensive Care Solutions for compassionate, professional care that empowers you to live your best life.





Comprehensive Care Solutions

Contact Us

We're here to support you.
Reach out today to discuss
your needs:

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